



bénédicte lassalle
photography

FAQ for DIGITAL DOWNLOADS

Need a different size?

No problem! Please read over size chart first to see if your size is included. If you have a frame in mind and need the design in any other dimensions please contact me with these dimensions and we can set it up for you. There will be no additional cost.

I provide only 1 resize per listing.

Current turn around time for resize requests is 1-2 business days.

Please reach out to me prior to purchase to verify resize can be done.

How do I download the files?

You will receive an email with a link for you to click and download the file.

Where can I print?

Online printing services include:

- mpix.com
- simplyframed.com
- framebridge.com
- shutterfly.com
- artifactuprising.com
- candelafineart.com for higher end prints

While you can also print at local copy centers like Staples, Walgreens, etc., print quality varies greatly.

I highly recommend a professional online print service.

If using a home printer, color outcome/quality will vary.

I am unable to offer any assistance with home printing due to the variety of home printers

Send only files to print services - not links.

Where can I find frames?

For affordable, modern frames check out:

- Ikea
- Target
- H&M Home
- desenio.com
- West Elm - for higher end frames
- For custom printing and framing services Framebridge offers both, visit them at framebridge.com.

What type of paper do I use?

A heavyweight matte paper or card stock is a perfect budget friendly choice.

Premium archival fine art paper with a slight watercolor or linen texture will result in a more authentic photography reproduction.

My personal favorite paper is Hahnemuhle - Photo Rag Baryta.

How large can I print my files?

My prints are all high resolution and can be scaled up to around 16x24 inches. If you're wanting to scale something up larger, please inquire first.

My high resolution files are between 5000-8000 pixels wide, so large enough to be scaled between 35-60 inches.

Can I share artwork with friends?

I am happy for you to print copies of your purchased art prints to gift to your close family or friends. However, any sharing of files, or distribution of my prints for sale on a commercial basis is strictly prohibited.

You are not permitted to use, share or distribute or reproduce my files for commercial use or resale in any form.

You are not permitted to use files to edit or make changes to then in turn use for commercial use or resale in any form.

Looking to license?

If you're looking to contact me for a licensing contract, please reach out via email. I look forward to hearing from you!